

Lexis[®] Create

FAQs

What is Lexis®Create?

Lexis®Create is an ecosystem of tools for creating, sharing and reviewing legal documents for Microsoft Word, which integrates seamlessly with all the LexisNexis products you already know and love.

Lexis®Create offers:

- Access to Lexis®PSL Content without leaving Word
- Snippet library (clausebank) to use, reuse and share with your colleagues
- Proofreading tools to iron out mistakes and ensure your document is perfect
- Citation checking to ensure your legal references are accurate
- Redaction to remove sensitive information easily and quickly
- DocuSign to get contracts and other documents signed (DocuSign license required)
- Reporting

To find out more about Lexis®Create, visit www.lexisnexis.co.uk/products/lexis-create.html

How do I sign in to Lexis®Create?

You will need a Lexis®Create subscription to sign in.

If Lexis®Create is already installed on your machine, simply click on the Lexis®Create icon in Microsoft Word and sign in using your LexisNexis credentials.

If you have trouble signing in, contact our helpdesk on **0330 161 1234** (09:00 to 17:30 UK) or email technical.helpdesk@lexisnexis.co.uk

What content can I access from Lexis®Create?

Lexis®Create enables you to access the Lexis®PSL content that you are subscribed to. You also have access to the Snippet library which includes your own snippets and the ones shared by others in your team.

How do I contact Lexis®Create Support?

If you need help, please call the Lexis®Create Helpdesk on **0330 161 1234** (09:00 to 17:30 UK) or email technical.helpdesk@lexisnexis.co.uk

Is an internet connection required to use Lexis®Create?

Yes. Your computer must be connected to the internet.

How does Lexis®Create detect potential issues with my document?

Lexis®Create contains a bespoke document analysis engine developed specifically for legal documents. This will pick up on issues with definitions, cross references and formatting, as well as informing you of any out-of-date citations or any placeholders remaining in your document.

Is my document sent to the LexisNexis server for analysis?

No, Lexis®Create document analysis engine is installed as part of your add-in and it processes your documents locally.

If I make a change using Lexis® Create will this be picked up by Track Changes?

Yes, providing Track Changes is turned 'On', inserting any content using Lexis® Create (such as Snippets or a Lexis PSL precedent) will be tracked.

Where is Lexis® Create available?

Lexis Create has already been released in the United Kingdom and we are planning to release in other countries including the United States and Australia.

Is Lexis® Create compatible with Apple Mac computers?

No, not yet. A Mac-compatible version will be available later this year.

How do I install Lexis® Create?

Lexis® Create is a Windows Microsoft Installer (MSI). For further help, please see the [installation guide](#).

Where are snippets stored?

Snippets are encrypted and stored in the LexisNexis backend infrastructure, which is hosted on the Amazon Web Services cloud platform, to ensure they are available wherever you are working from.

Do other applications need to be removed before installation?

No. Lexis® Create can co-exist with any other software.

Can Lexis® Create co-exist with other Microsoft Word add-ins?

Yes, we have tested with many other add-ins. In the unlikely event that you experience any issues, please report them to technical.helpdesk@lexisnexis.co.uk

Are there any software prerequisites for Lexis® Create?

To use Lexis® Create you will need Microsoft Word installed.

The following components are required pre-requisites and the Lexis® Create installer will automatically install them as part of the install process:

- .NET Framework & Visual Studio Tools for Office
- .NET Framework 4.5.2 Runtime or above
- Visual Studio Tools for Office 4.0 Runtime
- Visual C++ Redistributable for Visual Studio 2015 Update 3

How do we deploy Lexis® Create in our organisation?

LexisNexis has a team of deployment implementation specialists that can assist your IT department to plan and deploy Lexis® Create. Deployment questions? Email us and we will get back to you as soon as we can:

technical.helpdesk@lexisnexis.co.uk

Do we need admin rights to install Lexis® Create?

Yes, the Lexis® Create installation will require elevation to admin rights.

What does “Error Logs” mean in Lexis® Create?

Lexis® Create captures application logs which includes crash logs and Error Logs only and are persisted inside the user's app data directory. There is no system or personal information captured by Error Logs.